

GYMPIE REGIONAL LIBRARIES CONDITIONS OF ENTRY

1.0 PURPOSE AND SCOPE

Gympie Regional Libraries are committed to providing a welcoming and safe environment for library members, visitors and staff.

2.0 ACTIONS/METHOD

Public behaviour in library facilities at all library service points.

2.1 Conditions of Entry

"Each member of the Australian community has an equal right to public library and information services regardless of age, race, gender, religion, nationality, language, disability, geographic location, social status, economic status and educational attainment." [Australian Library and Information Association]

Library staff have the right to ask anyone to leave the library, if they are creating a disturbance or behaving in a manner which poses a threat to the safety and wellbeing of library members, visitors or staff in line with the **Customer Exclusion Guideline**.

Entry to any branch of Gympie Regional Libraries is subject to the following conditions:

- All library users and staff are to be treated with courtesy and respect.
- All library users are to abide by the direction and instructions given by library staff
- Parents/carers are responsible for the behaviour and library use of children/persons in their care.
- Children under 12 must be accompanied by an adult at all times.
- Violence, aggression, discrimination or harassment will not be tolerated.
- Unsociable behaviour including the use of abusive or threatening language, gestures or behaviour will not be tolerated
- Clients cannot misuse, deface or damage library property.
- All clients must meet acceptable levels of dress and personal cleanliness, in the interest of other clients using the library. Appropriate footwear and clothing must be worn at all times whilst on library premises.
- Soliciting is not permitted in the library.
- Gympie Regional Libraries will not be responsible for any loss of, or damage to, the personal property of clients using council facilities.
- People who are intoxicated or under the influence of a prohibited drug must not enter the library.
- No dogs or animals are permitted in the library with the exception of guide, or assistance dogs.
- Use of library computers is subject to the Terms and Conditions set out in the **Gympie Regional Libraries Public Access Internet and Computer Use Guideline**. Viewing of offensive material is not permitted.
- Smoking is not permitted in the library building or within five metres of the entry point to any library building.

Gympie Regional Council reserves the right to remove a person from its libraries who is in breach of these conditions of entry, cancel (either temporarily or permanently) their library membership or resort to public prosecution if the need arises.